

CITRA

Communication and Information Technology Regulatory Authority

Resolution No. 120 of 2020

December 16, 2020

Concerning the Bulk Text Messaging (SMS) Interconnection

Chair of Board of Directors:

- Having reviewed Law No. 37 of 2014 concerning the establishment of the Communication and Information Technology Regulatory Authority, as amended by Law No. 98 of 2015.
- Decree No. 312 of 2018 concerning the formation of the Board of Directors of the Communication and Information Technology Regulatory Authority.
- The Council of Ministers Resolution No. 993 of 2015 issued on 13/07/2015 concerning the issuance of the executive regulations of the afore-mentioned Law No. 37 of 2014.
- The approval of the Board of Directors of the Communication and Information Technology Regulatory Authority at its meeting No. (11/2019) held on 25/12/2019 concerning the obligation of companies to interconnect its SMS system with other companies' SMS systems.
- And upon the requirements of work interest.

The following is decided:

Article (1)

The interconnection agreements which were concluded and applied prior to the promulgation of Law No. 37 concerning the establishment of the Communication and Information Technology Regulatory Authority, as amended by Law No. 98 of 2015, shall be effective and valid.

Article (2)

All entities licensed (licensees) to provide mobile public communication services shall provide CITRA with official copies of all applicable interconnection agreements to date, within 30 days as of the date of issuing this resolution.

Article (3)

All entities licensed (licensees) to provide mobile public communication services shall interconnect Bulk SMS service of major businesses such as banks or governmental authorities of similar nature.

Article (4)

In the event of a violation of the afore-mentioned articles, the provisions of Chapter Ten “Penalties and Fines” of Law No. 37/2014 as amended by Law No. 98 of 2015 - Article No. 64 shall be applied.

Article (5)

The competent authorities - each within its jurisdiction - shall implement this decision, and it shall be effective from the date of its publication on the official website of Communication and Information Technology Regulatory Authority.

Salem Mutheeb Al-Othaina (Signed)

Chair of the Board of Directors of the Communication
and Information Technology Regulatory Authority

Seal: Communication and Information Technology Regulatory Authority